



RYA COURSE BOOKING CONDITIONS

Ao Chalong Yacht Club, Phuket, Thailand



Chalong Yacht Club Co., Ltd., 52/25 Moo 9, Soi Pon Chalong, Chaofa Rd., T. Chalong, A. Muang, Phuket 83130, Thailand
Web: www.acyc-phuket.com **Email:** info@acyc-phuket.com **Tel:** +66 (0) 85 249 1130 (Clubhouse)

Prices

Prices are valid at the time of publication. Chalong Yacht Club Company Limited (the company) reserves the right to amend its advertised prices at any time. Prices are fixed when a booking is confirmed.

Payment

Payment in full must be made to confirm a booking. Payment may be made by:

(1) Electronic transfer to the bank account detailed on the booking form and a copy of the remittance advice sent by e-mail to info@acyc-phuket.com. Any recipient bank charges incurred must be settled in full before start of training.

(2) Cash payment at the ACYC clubhouse. All payments must be accompanied by a fully completed booking form.

No other method of payment is accepted.

Cancellation

Cancellation by client: In the event of cancellation by a client 30 days or less before the course start date, the total cost of the course shall be forfeit and no refund shall be applicable. In the event of cancellation by a client more than 30 days before the course start date, refund of fees paid, less an administration charge of 10%, will be made by bank transfer only, all bank charges being for the client's account. No cash refunds will be made.

Cancellation by the company: In the unlikely event of cancellation by the company for any reason, amounts paid will be refunded in full but the company will not be liable for any loss or expense or other damage of any nature that may be suffered by a client or any other party resulting from or consequent upon such cancellation.

Minimum age

The usual minimum age for participants in shore-based, sailing or power boat courses is 14 years unless agreed otherwise by the company in writing. (Email agreement, confirmed by both parties, is acceptable for this purpose). Young people may be required to be accompanied by a responsible adult. If you are making a booking to include any persons under 18 years, you must state this at the time of booking.

Complaints

We strive to maintain the highest possible standards. In the unlikely event of a complaint, it must be notified to the company in writing, within 28 days from the end of the course.

Insurance

The company carries public liability insurance but clients are responsible for their own personal insurance and are strongly recommended to arrange adequate cover for medical expenses, loss of personal effects, third party liability and cancellation etc.

Liability

Boating is an active sport and can include potential risks to persons and property. Accidents are rare but by making a booking clients are deemed to accept that they participate at their own risk, and that the company and its servants, agents and employees do not accept any liability whatsoever for any personal injury or for any loss or damage to any personal effects or property howsoever this may be caused.

Non-availability and delay

Non-availability or delay due to technical problems and/or bad weather is rare, but these are inherent risks in boating and delays may occur. The company does not accept any liability for non-availability or delay due to bad weather or circumstances outside its control. If the company should be responsible for any non-availability or delay lasting more than 24 hours, clients will be reimbursed pro-rata for the time lost. However, the company does not accept any liability for any other loss or expense, or for damage of any nature that may be suffered by a client or any other party due to any non-availability or delay howsoever this may be caused.

Acceptance

By making a booking, clients are deemed to have read and accepted these Booking Conditions, and to have advised all members of their party of the terms and conditions contained herein. Also, by booking, clients are deemed to have agreed that during their course, they and all members of their party will accept the authority and decisions of the skipper, at his sole discretion, in all matters concerning the operation and safety of the boat, and the conduct of those on board.